



STATE OF NORTH CAROLINA
DEPARTMENT OF TRANSPORTATION
DIVISION OF MOTOR VEHICLES
1100 NEW BERN AVENUE, RALEIGH, N.C. 27697-0001

JAMES B. HUNT, JR.
GOVERNOR

GARLAND B. GARRETT, JR.
SECRETARY

May 13, 1997

Fletcher R. Hall, Executive Director
Towing and Recovery Association
of America, Inc.
2200 Mill Road
Alexandria, VA 22314-4677

Dear Mr. Hall:

I am in receipt of your letter requesting NCDMV Enforcement's endorsement of your Association's newly developed National Driver Certification Program. You have also provided a copy of the National Driver Certification Development Guide, and I applaud the efforts the Towing and Recovery Association of America, Inc., has put forth to create a model parameter for the industry it represents.

While no program can address every possible circumstance for its operations, it is clear that your Association has made every attempt to foresee likely field events that can adversely affect the towing and recovering industry. Utilizing available funding from the Federal Highway Administration, you have made available a valuable resource to enhance highway safety.

NCDMV Enforcement supports the proactive stance you have taken to provide training and development to your constituency. Because you have taken a course to ensure a safer environment for your industry, NCDMV Enforcement can only feel that it has an additional ally to support all of its highway safety goals.

Thank you for all the time and effort you and your Association have given to the National Driver Certification Program. If I or any member of my staff can ever assist you in any way, please do not hesitate to contact me.

All my best,

Colonel David C. Richards
Director
NCDMV Enforcement

DCR:jb

