



One PGT Way, Monaca, PA 15061-0400 Phone (412) 728-3500

April 21, 1997

Mr. Fletcher Hall  
Executive Director  
TRAA  
2200 Mill Rd.  
Alexandria, VA 22314-4677

Dear Mr. Hall:

I have reviewed TRAA's National Driver Certification Program. The program's goal to provide an industry standard for towing and recovery services should be commended.

PGT Trucking is a flatbed carrier specializing in the metals industry. We have over 600 trucks in 30 different states. Our tractor trailer incidents typically require specialized towing service that has heavy cranes and other equipment. Many towing firms find out they cannot handle our cargo upon arriving at the scene. They must call a specialized crane company. The result is a long and costly delay.

This newly designed certification program could be beneficial to our company. The program will enable our company or the state police to select the tow service with the proper equipment for the job. The program will ensure the technicians are qualified and knowledgeable about the towing equipment. In addition, the program could improve on-site management and minimize the disruption to traffic flow.

We look forward to the continued efforts of your organization to develop and implement the certification program. If there is anything we can do to assist in the process, please contact me immediately at (412) 728-3500 ext. 122.

Sincerely,

A handwritten signature in black ink that reads 'Kevin M. McGavick'.

Kevin M. McGavick  
Community Affairs Liaison