

**UNITED STATES AUTO CLUB,  
MOTORING DIVISION, INC.**

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CHARLES H. KUEBLER  
President

Dear Towing Professional:

On behalf of the United States Auto Club, Motoring Division, Inc. (USAC/MD), we are pleased to inform you of our endorsement of the National Driver Certification Program sponsored by the Towing and Recovery Association of America (TRAA).

The National Driver Certification Program is the most important program TRAA has ever undertaken as the National Trade Association for the towing and recovery industry.

National certification represents a specific body of knowledge that the towing and recovery industry across the nation recognizes as acceptable in order to engage in towing and recovery operations.

The National Driver Certification Program proves that the certified driver has successfully passed a test indicating that the driver has the required knowledge to satisfactorily perform in the towing industry. Test sections focus on customer service, personal safety, attitude and appearance, incident management, the tow truck, and equipment.

There is no question that this national voluntary program, sponsored by the only national association in the towing and recovery industry, is preferable to the Federal government mandating costly and perhaps unrealistic standards on the entire industry.

Through the development and implementation of the National Driver Certification Program, TRAA has done what many other industries have failed to do. That is to set national standards before government sets them for the towing and recovery industry.

USAC/MD strongly endorses the national certification of tow truck operators and urges all towing companies to arrange for certification of your drivers today.

Sincerely,



Charles Kuebler